OVERNEWTON FIRE BASKETBALL CLUB

Payment & Refund Policy

OFBC · All Seasons

1. OVERVIEW

The Overnewton Fire Basketball Club (OFBC) is required to commit to team entries and pay competition-related fees in advance to the Keilor Basketball Association (KBA). As a result, all player registrations are considered a full-season commitment.

> **Season Periods**
> 🏀 **Summer Season:** October – March
> 🏀 **Winter Season:** April – September

Players must be fully registered and paid before being allocated to a team.

2. PAYMENT POLICY

> ⚠️ **NO PAY – NO PLAY**
> OFBC operates under a strict No Pay – No Play policy.

- Full payment is required prior to team allocation.
- Players with unpaid fees will not be placed in a team.
- Late payments may result in loss of placement opportunity.
- The club committee will not pursue or chase outstanding payments.

3. REFUND POLICY

3.1 Registration Withdrawals (Pre-Season)

- Withdrawals prior to the season commencing will incur a $50.00 administration fee.
- Refund requests must be submitted before the player participates in any games.
- Exceptions may be granted in extenuating circumstances, at the sole discretion of the OFBC committee.

3.2 Mid-Season Withdrawals

- No refunds will be issued after the second scheduled game of the season.
- Exceptions will only be considered in extenuating circumstances, at committee discretion.

3.3 Absences

OFBC does not offer pro-rata refunds for:

- Missed games
- Scheduling conflicts
- Personal commitments

3.4 Medical Refunds

- Refunds may be granted for season-ending injury or illness.

Requirements:

  - Valid medical certificate required.

Refund calculation:

  - Issued on a pro-rata basis for remaining scheduled games.
  - No administration fee applies to approved medical refunds.

3.5 Code of Conduct Breaches

No refunds will be issued where a player is suspended or expelled due to breaches of club or competition codes of conduct. This applies to:

- Player behaviour
- Parent/guardian behaviour

4. REFUND PROCESS

To request a refund:

- All requests must be submitted in writing to accounts@ofbc.com.au
- The committee will review each request and provide a written response.

Processing Timeframe: 5–10 business days from approval.

5. IMPORTANT NOTES

All fees are non-transferable:

- Between players
- Between seasons

Refunds issued by OFBC exclude external governing body fees, including:

- KBA competition fees
- Stadium or association fees (if applicable)
- Basketball Victoria insurance fees

These fees must be claimed directly from the relevant organisations.

6. CONTACT INFORMATION

Enquiry Type	Contact
OFBC Refund Enquiries	accounts@ofbc.com.au
Basketball Victoria	enquiries@basketballvictoria.com.au